



Accessibility Guide

We have worked hard to create a welcoming and accessible environment to be inclusive to all our visitors.

Below is some information on how to find us and how to access us, which we hope you will find useful:

- **Create at the Cove** is located in West Lulworth, Dorset. Our full address is Church Road, West Lulworth, Dorset. BH20 5SG. SATNAV works perfectly well.

Directions by car: follow the B3070 road from Wareham. Continue to follow the signs for Lulworth Cove. As you drive through the village, turn right into Church Road. This is signposted 'Durdle Door'. We are a few properties in on the left.

Directions on foot: If you are staying in Lulworth, from the main Lulworth Estate Visitor Centre turn left and walk up the hill towards the village (away from the sea). A ten-minute walk along the foot path will bring you to Church Road on the left.

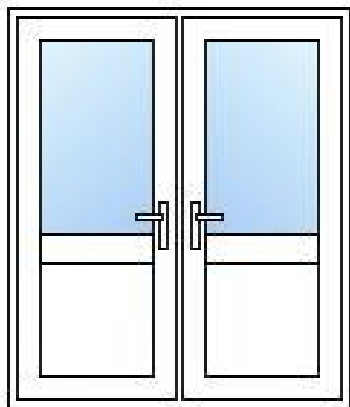
Directions by bus: Poole to Lulworth – First Bus X54 (1 hour & 1min)
<https://bustimes.org/services/x54-weymouth-poole>
The main bus stop is in the Lulworth Estate Visitor Centre car park.

- **Customer Car Park:** – we have approx 10 spaces available for our customers to use whilst they are in our facility. If we are full, there is limited car parking on Church Road side, or the main Visitor Centre Car Park which is owned and managed by the Lulworth Estate. This is a ten-minute walk up the hill to us.
- **Disabled Car Parking Space:** – we have a single car park space for blue badge holders. This is by the front door and is identifiable by a blue sign. We sometimes park a staff members car there to protect it from being mis-used. We will of course move the car when it is required.

- **Access to the building:** – we are on a single flat level right from the car park and throughout the building. We are single storey and all our facilities are wheelchair accessible. Here are some dimensions for you:
 1. **Front door** – 81cm width and a lip of 5.5cm
 2. **Inner lobby door** – 73 cm width
 3. **Accessible door with ramps** (alternative access)
 - outer door 140cm width, inner door 76cm width and a ramp height/gradient of 6cm.
 4. **Accessible Toilet door**
 - inner. – 81cm width outer and 83cm width inner.



- **Accessible Door Access:** - We have an external double door which is used for an alternative wheelchair access. It is wider and has suitable 6” ramps. At the front door (double white UPVC Doors) there is a blue wheelchair access sign and a door bell. Press this for staff assistance.



- **Accessible Toilet & Baby change:** - we have a fully accessible Mdoc toilet suite with grab rails, higher toilet and enough space and dimensions for wheelchair users transfer requirements. An assistance alarm pullcord system is also present for the user's piece of mind.

There are also 2 baby change stations with mats to prevent baby rolling. Please use our complimentary nappy bags before placing soiled nappies in the designated nappy bin.



- **Mobility Scooter Hire:** - The Lulworth Estate Visitor Centre operates an All-Terrain Mobility Trampler Hire scheme, through Countryside Mobility. <http://www.countryside-mobility.org/locations/lulworth-cove>





- **Assistance Dogs:** - Dogs are not allowed inside due to the nature of the business and number of children indoors, but we do of course welcome assistance dog's entry to the building. We have suitable outdoor seating space in our sun terrace and a shaded area behind a gate to leave a well behaved family dog.
- **Mobile Phone Coverage & WIFI:** - We have tried hard to create a relaxing and engaging space for families and friends to converse and remove themselves from electrical devises. We encourage friends and family to be social and chat! Therefore, we purposely have decided not to offer WIFI. Should visitors need their devices, then the 4G network operates well in the area.

The main mobile providers generally have good signal, but the strength cannot not be guaranteed. The hills and weather/atmosphere does interfere with this.

- If we have not covered anything for your individual needs, please feel free to call us directly on 01929 400270 or email any questions to createatthecove@hotmail.com